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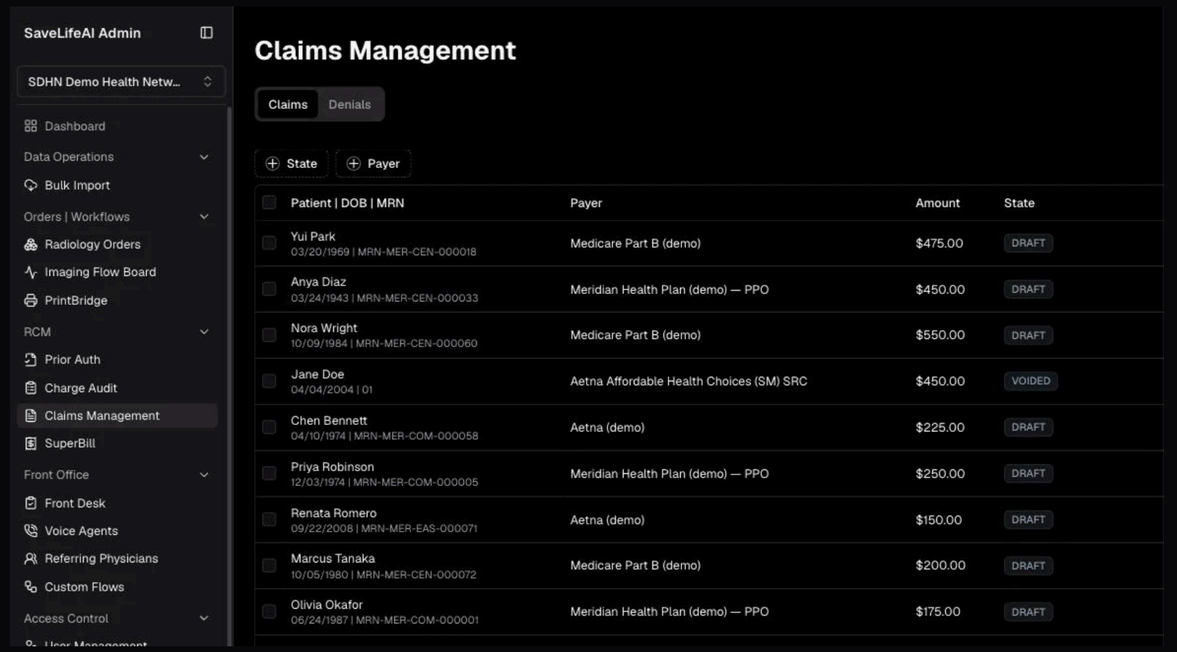
AI-RCM

by ConnectAI™

Documentation to Dollars

One connected revenue cycle, built
where the documentation is written.



AI-Powered Intelligent Care, Saving Lives!

“If anyone saved a life, it would be as if they saved the life of all mankind”

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Problem

Revenue leaks one gap at a time

Denied claims from documentation gaps

Eligibility surprises, missed copays, unworked denials

Initial claim denials

11.8%

Prior auths not fully electronic

60%

Uncollected commercial patient balances

66%

Solution

↓

AI on every step of the revenue cycle

↓

AI-RCM

↓

Built on ConnectAI. AI-assisted, human-approved, citation-backed.

Industry data: Kodiak Solutions 2024 (11.8% initial denial rate; 34.4% collection rate on commercially insured patient balances). CAQH Index 2025 (60% of medical prior auths not fully electronic).

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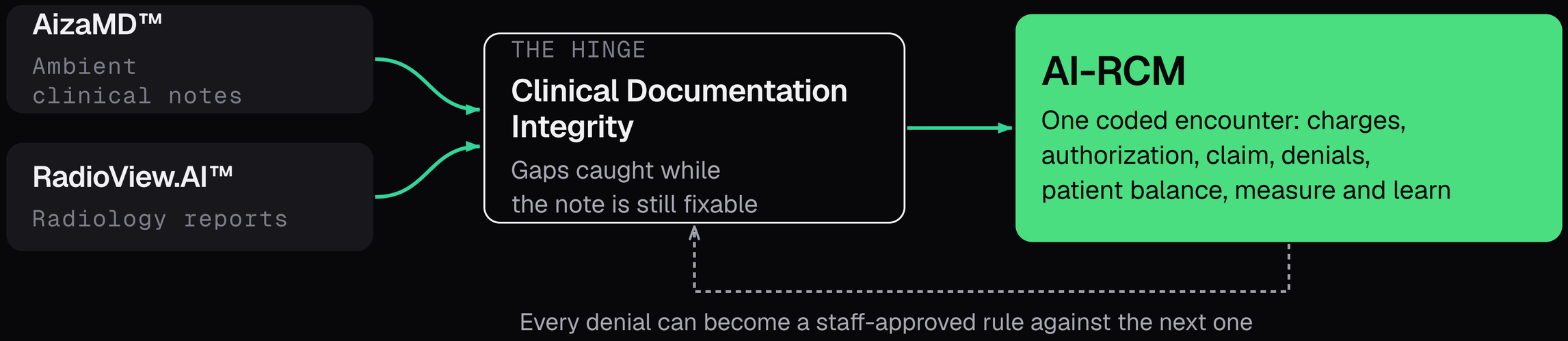
Documentation × Dollars

AI-RCM works from the documentation AizaMD™ and RadioView.AI™ already write.



Shorter time to billing

Fewer denials to work

Faster appeals, evidence already attached

Better documentation. Better dollars. Less time.

Payers are automating their side of the claim too.

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Core Modules

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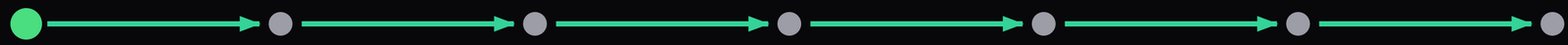
AI-RCM: One Connected Revenue Cycle

Nine modules. One connected flow from note to payment.

NINE MODULES

- Prior Auth
- Voice Agents
- Coding
- CDI
- SuperBill
- Charge Audit
- Claims
- Patient Billing (coming soon)
- Intelligence

ONE ENCOUNTER, NOTE TO PAYMENT



01	02	03	04	05	06	07
Clinical truth	Charges	Authorization	Claim submitted	Denials	Patient balance	Measure & learn

AI-RCM builds the claim from the note AizaMD™ wrote.

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AI-RCM: Front Desk

Check-in to check-out, in one workflow

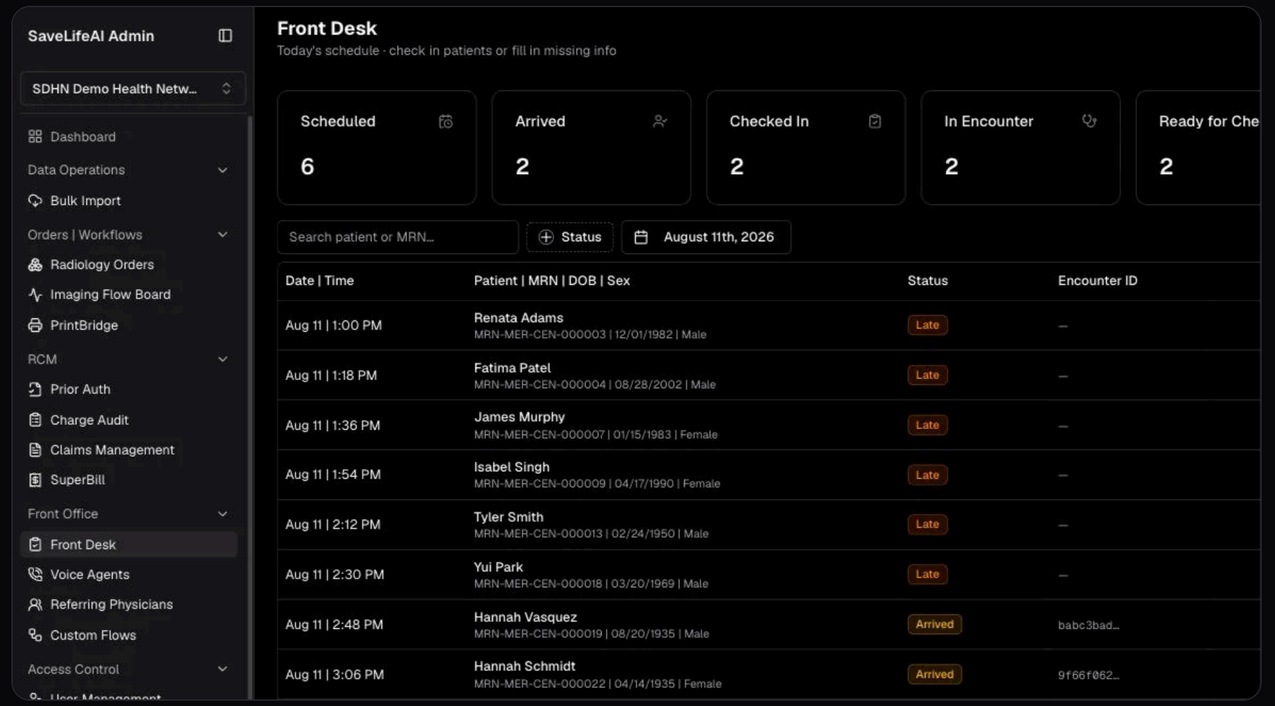
Guided check-in: identity, eligibility, copay

Real-time eligibility checks (X12 270/271)

Payer rejections translated into plain language

Copay identified, walk-ins, same-day scheduling

Live flow board with stuck-patient alerts



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AI-RCM: Voice Agents

AI answers the phone so your staff doesn't have to

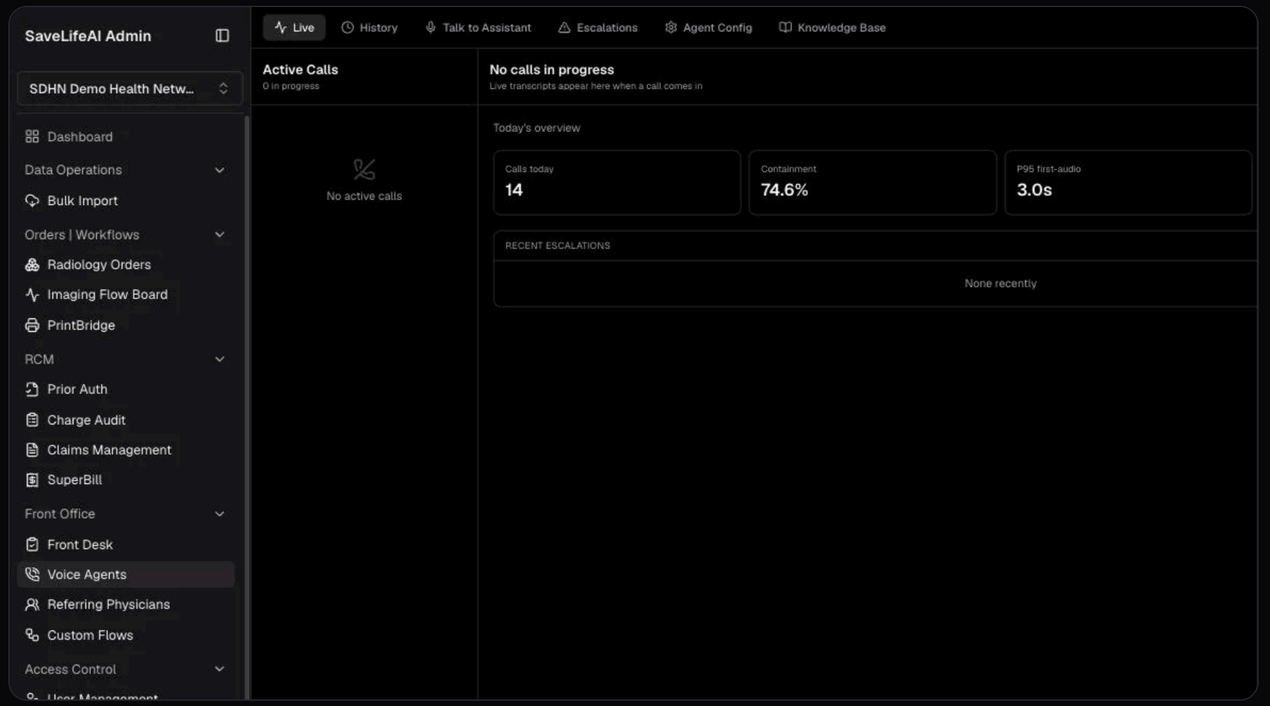
Routine calls handled

Hard identity gate on patient-specific requests

Live console: listen in, take over in one click

Instant escalation, never clinical triage

Containment analytics and budget guards



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AI-RCM: SuperBill & Coding

From the clinical note to a coded, claim-ready encounter

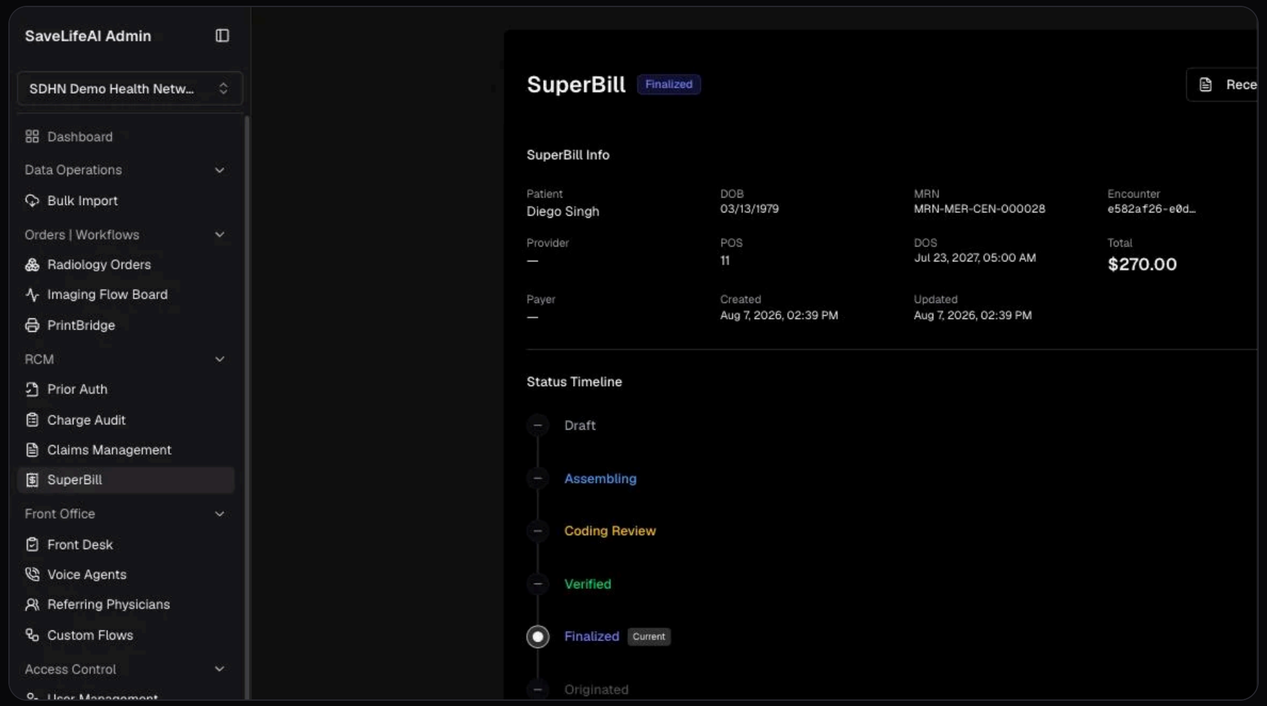
Superbill assembled straight from the note

ICD-10, CPT/HCPCS, E/M, modifiers, HCC

Issues flagged before finalize, with citations

Copay and deductible pulled onto the encounter

One click from superbill to 837 claim



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AI-RCM: Prior Auth

Clear the payer before the claim ever ships

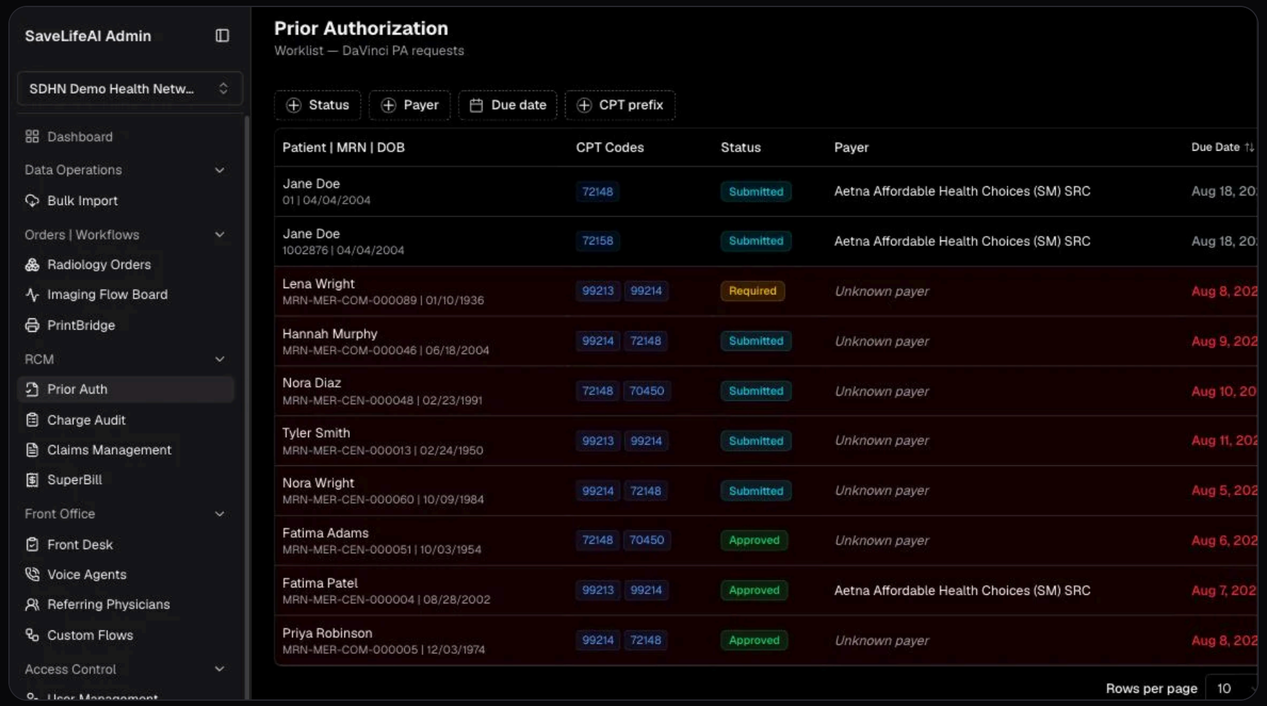
PA requirements detected from the order

Citation-backed medical-necessity bundles

Da Vinci pipeline from Required to Approved

Evidence attached and sent as X12 275

Claims hold until auth status is known



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AI-RCM: Charge Audit

Find the money the documentation already earned

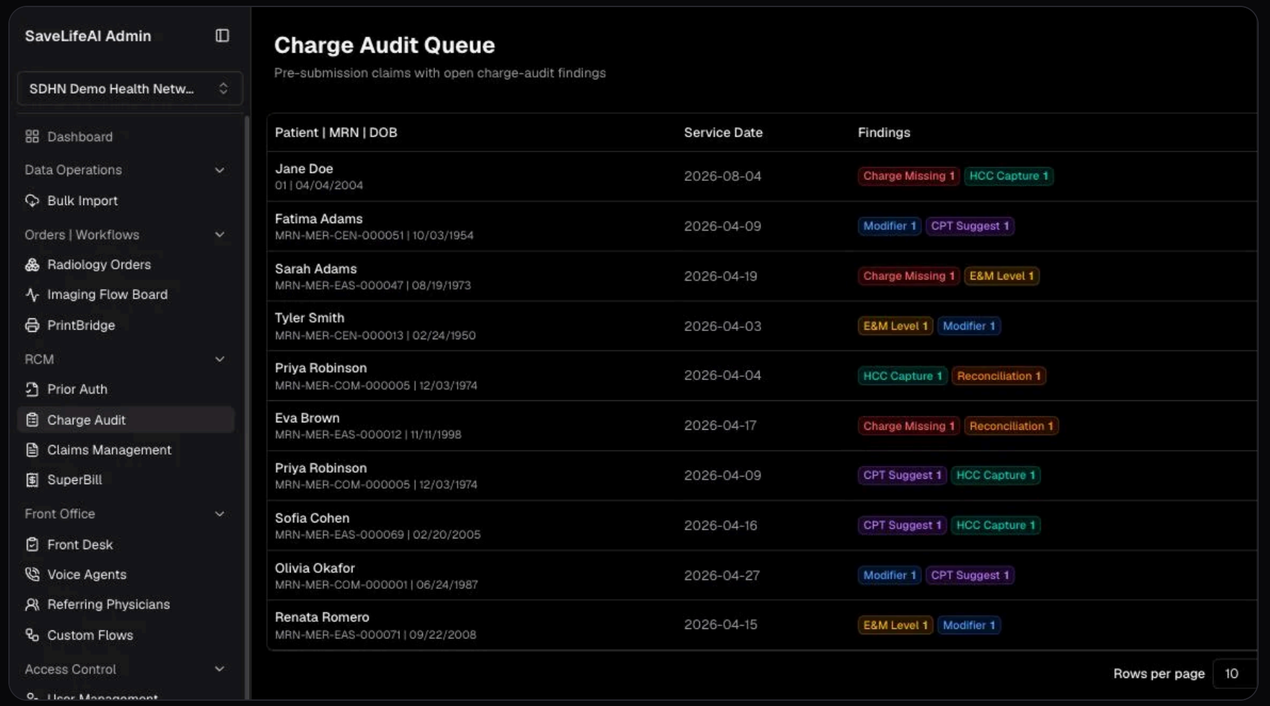
Six finding types, from charges to HCC

Citations and dollar impact on every finding

Worklist sorted by dollar impact

Documented vs billed, side by side

Accept or dismiss, with a full audit trail



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AI-RCM: Claims & Denials

Build, scrub, submit. Fight back with evidence.

Claims Engine

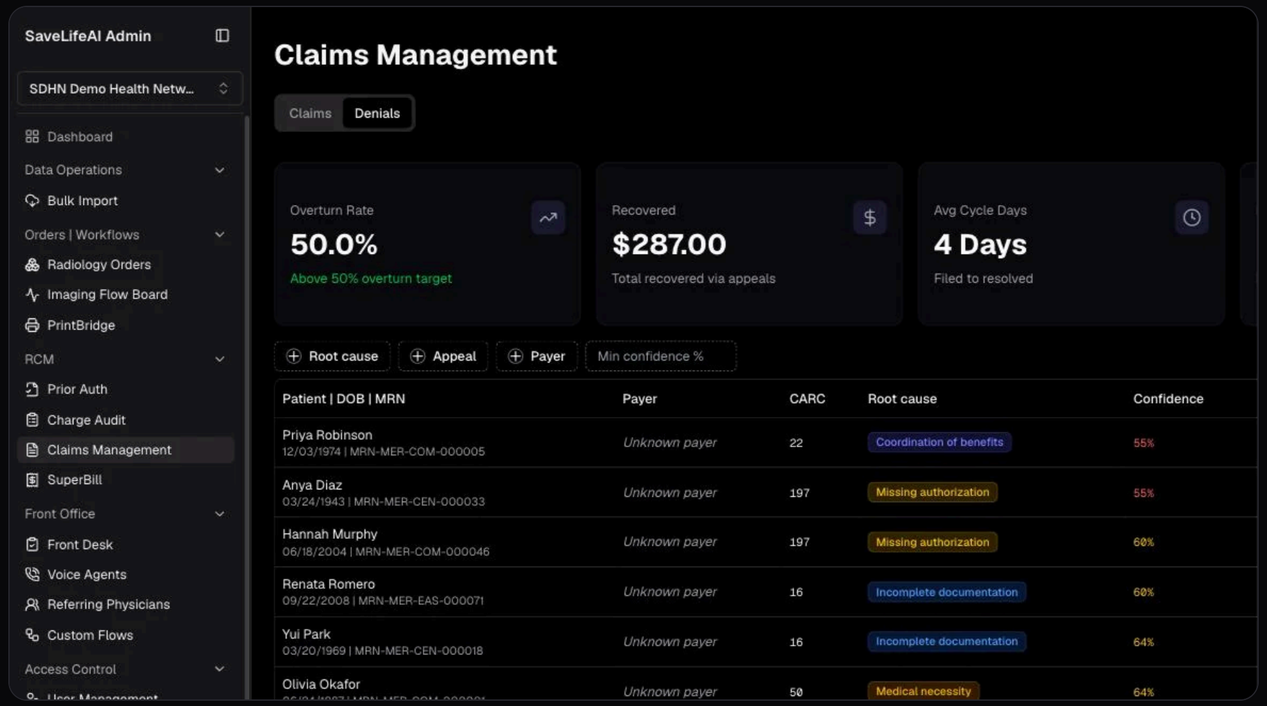
Assembles and scrubs the 837, then submits in batch.
Blocking edits hold the claim for human review.

Denial Intelligence

ML tags every denial with a root cause,
a confidence score, and a next action.

AI-Drafted Appeals

Appeal packets cite the documentation and file via EDI.
Outcomes and recovered dollars tracked per appeal.



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AI-RCM: Intelligence

Measure and learn. The cycle improves itself.

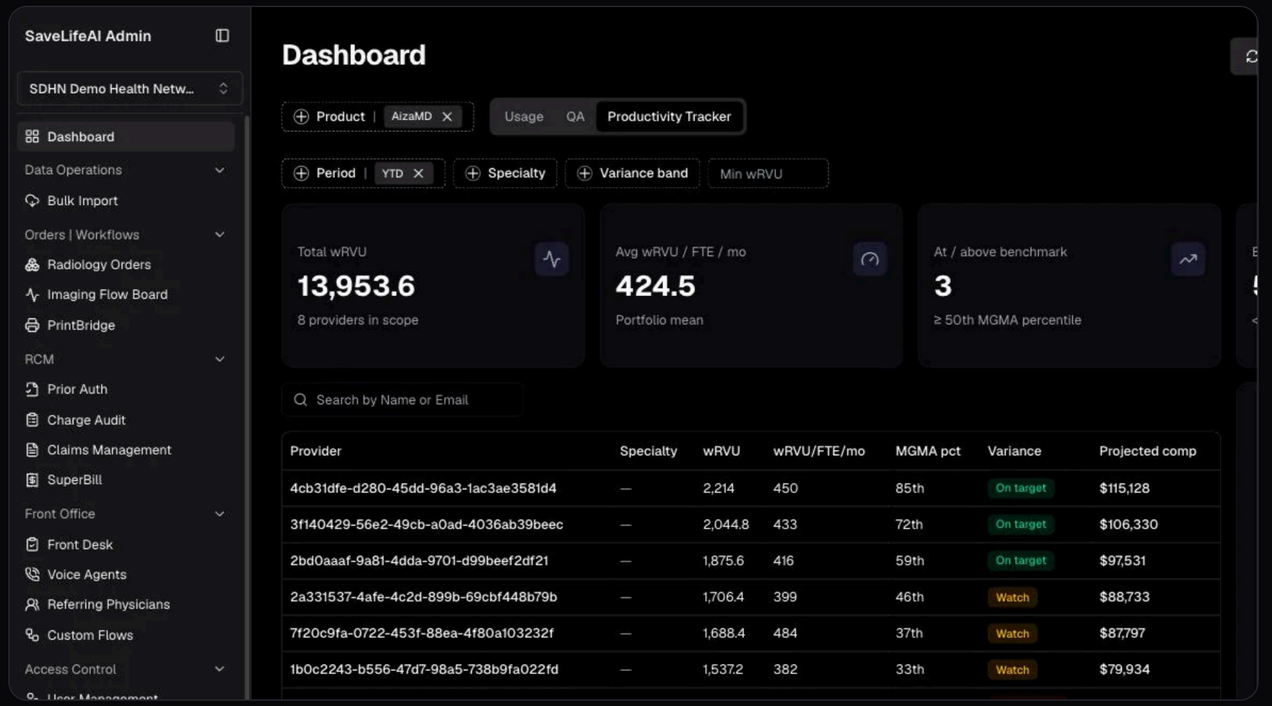
Live KPI strips on every worklist

Overturned denials become new scrubber rules

Staff approve every rule before it runs

wRVU tracking with MGMA benchmarks

MIPS measures and compensation modeling



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Value

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Engineered to Targets, Not Promises

Every worklist ships with its target on screen

≥95%	≤72h	≥70%	≥50%	≥95%
First-Pass Acceptance (target)	**Prior-Auth Cycle (target)**	**Call Containment (target)**	**Denial Overturn (target)**	**SuperBill First-Pass (target)**
`Claims Engine`	`Prior Auth`	`Voice Agents`	`Appeals`	`Coding`
Scrub and hold before the payer ever sees it	Citation-backed bundles, submitted and chased	Routine calls handled without staff	Evidence-anchored appeals that recover dollars	Verified before finalize, every time

Product design targets.

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Book an AI-RCM walkthrough

Explore AI-RCM →

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AI-assisted, human-approved. Your clinical data is not training data.

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Available
Everywhere